

WELCOME TO THE NEURELIS FACEBOOK PAGE

We welcome the chance to hear from you and would like to share our page's 'house rules' to encourage constructive conversation.

Neurelis is part of a regulated industry and must comply with the laws and regulations applicable to healthcare industries. For these reasons, we must be mindful that medical conditions and the approved and investigational therapies designed to treat those conditions may be sensitive. We will refrain from any discussions about specific products—ours or those of other companies—or treatment options on this page. We want to ensure that the discussions on the Neurelis timeline stay on topic and are constructive.

Neurelis respects the rights of individuals to use social channels to share their opinions and views. However, we also reserve the right to remove comments that do not comply with our page's guidelines. Please note that comments may be removed if they violate the following guidelines for our page:

1. Posts may not be related to specific products;
2. Posts may not include profanity, defamatory, libelous, offensive, abusive, discriminatory, or demeaning content (including images, videos, and links);
3. Posts may not be disparaging, threatening, or condone violence or illegal behavior;
4. Posts may not be off-topic from the Neurelis brand;
5. Posts may not offer health or medical advice;
6. Posts may not contain any personal information (e.g. names of individuals, email addresses, or phone numbers);
7. Posts may not violate another's copyright or intellectual property;
8. Posts may not be commercial (e.g. sell products and services, or recruit fans and followers);
9. Posts may not be excessively repetitive and/or disruptive to the community or be spam;
10. Posts may not contain proprietary, confidential, sensitive, or nonpublic information;
11. Posts must follow Facebook's [Posting Guidelines](#) and [Terms of Use](#).

Please be aware that individuals who continuously and repeatedly violate the above guidelines may be blocked from posting on our page.

MEDICAL SIDE EFFECTS OR ADVERSE EVENTS

If you believe that you have experienced any medical side effects or reactions from a Neurelis product, you should consult your physician, pharmacist, or other healthcare professional immediately.

We suggest sharing as little personal information as possible on the Facebook Page—sharing any specific data concerning your personal health should be avoided. Should you, however, decide to include a post detailing any side effects that you or another patient has experienced with a Neurelis product, you understand that Neurelis may contact you to obtain additional information and may have obligations to report to regulatory authorities. Posts of this nature may not appear or may need to be removed from our Facebook Page, due to legal and regulatory obligations concerning drug safety reporting.

STORING AND USING PRIVATE INFORMATION

We do not aim to store or use your Facebook profile, unique ID, email, or other personal details.

However, in case of an adverse event, side effect, or product issue you report to us, we'd need to store and use identifying information about you, such as your name, location, health-related information, or similar in accordance with the applicable laws and regulations. This information may be required to be submitted to regulatory authorities. In such cases, we are also required to store your personal data for five years (or as required by current laws and regulations) for auditing and other identified purposes. Please kindly note that we use third-party service providers to help manage your comments and messages, which means that they also have access to any personal information you share on the Neurelis page. Such third-party service providers are contractually bound to promote an adequate protection and security of your personal information.

Please note that Facebook also has access to information you share with us. For more details, read the [Facebook Privacy Policy](#).

Thank you for reading these guidelines and for being a part of the Neurelis community.